



Summer 2021 Student Frequently Asked Questions

SOTC has been welcoming interns to Cleveland and Northeast Ohio (NEO) for over nearly two decades. Please see below for important information and answers to common questions about our immersive summer program.

NOTE: Any 2021 modified program information will be included in any spring updates sent to all hired students along with relevant information provided in 2021 cohort digital welcome packets. Consider these FAQs an addendum to that info.

What do I need to do to ‘check all the boxes’ and be set up for success with the SOTC program and internship?

- Set up a meeting with employer to review all work-related plans including orientation/onboarding, paperwork, technology needs, workplace expectations (even if working virtually), plan weekly check-ins (2-3 days a week suggested if virtual), training, start/end date & hours, and any other pertinent details.
- Complete all SOTC welcome packet forms and surveys by given deadline; Communicate frequently with SOTC staff to gain clarity where needed and confirm arrival/departure dates and times (if in-person)
- Confirm with SOTC plans for summer residency (in-person with housing, in-person staying at local home, virtual) ASAP if not already confirmed
- Do not plan substantial activities/events unrelated to internship or SOTC program that may conflict with summer program responsibilities (includes vacations)

What are the official program dates?

The official program dates of SOTC for 2021 are **June 7 – Aug 6**; **some students will begin their internship early** (late May) and others will begin as late as mid-June while some internships may last through mid-August. If you are unsure of your internship start and end dates please contact Eric with SOTC and/or your employer.

Who would be my employer?

Each participant is an “at will” employee of the employing organization. The employers establish all issues relating to your employment. All students are expected to follow the procedures and policies of their employers. The local alumni associations who participate in and sponsor the program do not employ the students.

How will I be paid?

The employers will pay your wages to you directly, typically bi-weekly or weekly, according to their own standard policies. As a paid summer intern, you are an employee, and subject to normal withholding procedures on your paycheck. Feel free to discuss the particulars of your pay period or withholdings with your employer. For those students being paid through a school affiliated grant/stipend program – confirm how this will work with your career services representative.

Am I able to take a vacation during the program?

No. You are expected to be available for work during the entire internship. We appreciate, however, that it may be necessary to miss a day’s work for a special event such as a family wedding. You must make appropriate arrangements with your employer if you will miss work, as well as clear your absence from the dorm with SOTC staff if during a weekday or on the date of a weekend mandatory event.



Do student interns pay a fee to participate in Summer on the Cuyahoga?

Yes. Each participant is required to pay an enrollment fee of \$300, which will be due by June 15th and is non-refundable. Extensions may be granted on a case-by-case basis. We realize some of you may need to work for a couple of weeks in order to pay this fee. Please **contact Katie** to request a payment plan.

SOTC Programming – Events & Activities

SOTC staff with alumnae/i volunteer support organizes a series of events to enhance your summer. For the 2021 season we will all be adapting to the current conditions associated with COVID-19. This summer may be unique but our team of staff and volunteers will do whatever we can to provide quality programming including in-person events/activities when and where possible. We will need student participants to be an engaged partner throughout the summer and appreciate your patience as we navigate these challenges together.

Events are planned with your interests in mind and include meetings with civic leaders, cultural, social, and community service offerings, as well as career explorations with young professionals and alumni. Since you're working during the day, events are scheduled during evenings and weekends. While some events are mandatory, most are optional, and ALL are interesting! We expect each intern will attend mandatory events and at least ten (10) additional events over the course of the summer.

Alumni Hosts

You will be partnered with an adult alumni host for the summer, with the intent that the host becomes a resource regarding life after college and the possibility of a future in Cleveland. Since the host is an alumnus/alumna of your specific school, we have found that the relationship often continues beyond the summer experience. You'll find it's a great way to stay connected to NEO news and opportunities when you're back at school or onto the next part of your life. For their part, the alumni enjoy the connection to current life on campus at their Alma mater.

Some events will be arranged for students and hosts together, but many hosts coordinate more frequent interaction, like a biweekly lunch. Summer 2021 may continue to offer virtual opportunities to connect as well.

Who are the sponsors of the Summer on the Cuyahoga (SOTC) program?

The Summer on the Cuyahoga program is a collaborative effort among local alumni of eight schools. The programs are supported primarily by volunteer time and monetary contributions from alumni of the respective schools. Additional support comes from family, community and corporate foundations as well as participating employers.

Who is eligible to participate in the SOTC program?

Undergraduate students of the participating schools (see "How do I apply...") in good standing who have at least completed their freshman year at the start of the summer program are eligible to participate. Graduating seniors are also eligible.



May I extend my Internship Experience?

Upon arrangements with the employer and approval of SOTC, students may extend their 9-week internship. For those students utilizing SOTC sponsored housing: You may have the ability to pay a daily rate for dates not covered by SOTC if arriving earlier than your scheduled move-in date. For those with internships that extend into August, beyond the CSU or CWRU mandated move-out date, you will be invited to stay with local alumni if you do not have other arrangements.

Do I have to live in the dorm?

Yes. SOTC is a residential, immersion program, and all program participants (including those from NEO) are required to live in the dorm.

For 2020 there were exceptions but based on the latest information available here in NEO from the Department of Health and CDC we plan to be in a position to safely offer an in-person programming experience for summer 2021. We successfully hosted several In-person students in 2020 following health and safety guidelines drafted by a Cleveland Clinic and CSU Athletics Physician who sits on the SOTC BOD. Those guidelines will be updated for the current year and any student that seeks a vaccine and is not able to receive one in their current location will be supported to receive one here in Northeast Ohio. We will provide single accommodations and/or single rooms with shared suite unless students that know each other request otherwise. More information will be provided to participants once the housing location has been finalized between CSU and CWRU.

Housing is cost-free for SOTC participants. It is because of the financial contributions of local alumni, employers, and others in the community that SOTC is able to pay for housing and provide you with other civic, social and educational opportunities.

Where will I live?

During the nine-plus weeks interns will live on the campus of **Case Western Reserve University**. We are **tentatively scheduled to be at the [Village at 115](#)**. These are apartment style dormitories on campus and close to a number of attractions, food options and public transportation. More information will be provided to participants once the housing location details have been finalized.

When can I check into the dorm?

1. Based on your internship start date you will be assigned a move in date of May 31st, June 5th or June 12th.
2. On arrival day students will check in at **CWRU's North Residential Area Office in Wade Commons** (11451 Juniper Road, Cleveland, OH 44106; Office phone: 216-368-1026). You will have to complete paperwork – please bring ID. **NOTE:** This location is a 3 min walk to/from Village at. **Go to Wade Commons Residential Office BEFORE going to Village at 115.**

The North Residential Area Office in Wade Commons is open M-F from 8am - 7pm and on S/S from 10am to 7pm. If you will be arriving outside of those hours, please notify an SOTC staff member **and** contact David Brown with CWRU for separate arrangements (dmb56@case.edu or 216-368-3890). They have on-call staff to assist as needed.



What's provided in the dorm? What's the building and space like?

For 2021 each student will have a single/private bedroom in an apartment style suite with up to 2 additional roommates. Each includes a kitchen or kitchenette and two bathrooms. **We are still confirming bed sizes – do not purchase sheets yet – we will send an email with this info.** The suites are air conditioned. Each suite has complimentary Wi-Fi access, cable access, refrigerator, stove, sink and microwave. Many suites do NOT have overhead lighting (we will confirm once Village 115 finalized), desk lamps or garbage cans. At both locations dishes/utensils and TV's are not included. You may wish to bring your own.

You must bring your own linens **OR** you may "rent" a package of linens from CWRU at a cost of \$25.00, payable to CWRU at check-in. Each linen package contains: sheets, a bedspread/blanket, pillow, pillow case, a bath towel and washcloth. Please advise Katie by **May 28, 2021** if you choose to use CWRU's linens. **CWRU residence halls are non-smoking. Smoking is only permitted in designated areas away from the building.**

For CWRU more details on building including amenities and partial furnishings may be found here: [Village at 115](#)

Who will I be living with in the dorm?

All SOTC students from the participating schools will be in the building along with other summer interns or summer semester students. We will be sure to do introductions and mixer activities between SOTC participants. Please take the time to answer the questionnaire portion of the 2021 Intern Google form to assist us with planning. This will be sent out by early May.

What is the neighborhood like? Lively! Check out [this link](#) which includes a video created by CWRU students and [this link](#) with more info about University Circle.

The following answers will be provided once we finalize CWRU housing location for 2021:

- Bed measurements for sheets
- Does overhead lighting exist in units?
- When do I move out of the dorm?
- Would if my internship extends beyond move-out date?
- How do I receive mail?

Will I need a car? How will I get to work?

Please have a plan and seek advice and/or confirm with SOTC staff before arrival! Interns walk, bike, take RTA or drive depending on the location of their workplace. Your employer can share information about its access to RTA (you may get information regarding routes and schedules at www.gccta.org) and/or the availability of parking. If you drive to work, we may ask you to drive other interns; if you need another intern to drive you to work, you will be asked to reimburse him or her for gas. SOTC will be offering RTA passes at a slightly discounted rate, to save money don't purchase a pass prior to arriving in Cleveland. Passes will be available throughout the entire summer.



If you have access to a car for the summer, we strongly suggest you bring it. The job descriptions have a field where the employer will note whether or not a car is required (either for the work you'll be doing or because the work location is not easily accessed by public transportation). It's *critical* that you confirm this information with your employer if you have not done so during the interview process.

Even if a car is not necessary for your internship, you will find it easier to get to events if you have one. If you do not have a car however, don't worry. The dorm at CWRU is near public transportation so you can access Cleveland neighborhoods and venues by bus and rail. In addition, if you do not have access to a car for the summer, you may have an opportunity to coordinate carpools with fellow interns to work. If this is the case, you should confirm with your employer that they are hiring multiple interns.

I have a car. Where will I park at the dorm?

Student parking is available on campus in a lot close to the dorm. You will need to purchase a parking pass from the campus directly and pay for the entire summer. We will likely be using Lot 46. Please [click here](#) and scroll down to "**CWRU Summer Housing Guests**" for more information and instructions.

What type of clothing will I need?

Confirm with your employer what the proper attire is for work (even if working virtually!). For most of our events, casual clothes are okay. Depending on social distancing guidelines this summer there may be a few professional events where you will be required to wear business attire, so be sure to bring something appropriate. In addition, you should plan to bring comfortable clothing as some of the summer activities are more active.

In regards to recreation we encourage you to bring a bike if you can (Cleveland is a bike-friendly city), tennis racket (there are public courts near campus), volleyballs, kick balls, Frisbees – whatever you enjoy!

Will I have access to campus facilities?

We are waiting for CWRU's decision on guest passes for Summer 2021. If you do not hear from us, please inquire during housing check-in. There is usually a fee to non-CWRU students. There are also outside facilities nearby including Orangetheory.

What will I do for meals?

All dorms and suites have small kitchen and full-sized refrigerators. There is access to a nearby grocery store and SOTC staff will provide advice on grocery stores and shopping centers within 10-15 min of campus. There are plenty of restaurants and coffee shops in addition to delivery options through all of the major food delivery apps. CWRU 2021 Meal Plan Options: <https://case.edu/housing/application-process/summer-student-housing/summer-2021-meal-plan>

I was planning to take the LSAT this summer. Can I still do that?

Yes, there are several locations for LSAT classes and exams. You will need to make your own arrangements for this, ensuring that they do not interfere with your work schedule or other important elements of the program.



Would if I need medical attention?

In case of a medical emergency, MetroHealth, University Hospital (UH) and the Cleveland Clinic Emergency Departments are minutes away from campus. Services at all hospitals require medical insurance. If a counselor is needed during your stay, we have one to refer to students. Upon arrival and orientation SOTC will provide additional information on what to do, who to go to and how you will be supported should you become ill.

How do I get to Cleveland?

By Air:

Cleveland Hopkins International Airport (CLE) is about 30 minutes west of campus. All major airlines operate here, but it is a hub for United Airlines. Also consider the Akron-Canton Regional Airport (CAK), about 50 minutes south of campus.

By Rail:

Amtrak has regular routes to Cleveland. The Cleveland Station is located at:
200 Cleveland Memorial Shoreway
Cleveland, OH 44114

By Bus:

The Greyhound Bus Station is located at:
1465 Chester Avenue
Cleveland, OH 44114

The Megabus Station is located at:
2115 East 22nd Street
Cleveland, OH 44115

By Car:

Several major interstates intersect in or near Cleveland: 80, 90, 71 and 77.

Cleveland Weather

Summers in Cleveland can get hot and sometimes humid (expect low- to mid-80s Fahrenheit much of the summer with occasional spikes in the 90s Fahrenheit), but many of your offices will feel quite chilly with air conditioning. The dormitory is air conditioned.

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